

ATC Steering Committee Meeting – March 3 2015

E-Transcript Update

- Ohio Department of Education (ODE) provided updates about the status of the project, including high schools that have signed on, outreach calls, and upcoming contract negotiations with Parchment.
- Committee members voiced their concerns surrounding the renewal of an agreement with the vendor Parchment, mainly:
 1. The Parchment PDF product is difficult to use (per Registrar at CSCC). It was also stated that the process to receive transcripts via Parchment is not as quick.
 2. Customer service has been poor across the board. Members identified several occasions that Parchment's response was slow or ineffective.
 3. Members noted that Parchment has had sales outreach by different sales personnel that has been described as high pressure. One institution forwarded an email outreach that had incorrect information concerning project ownership.
- In addition, OBR voiced their concern about Parchment missing deadlines over the life of the project and concerns about the future of the project.

Higher Education Information System (HEI) Update

- OBR representatives Peter McGeoch & Eric Laus gave an overview of the re-write of HEI, a roadmap of changes, logic behind the re-write, and important milestones of the project.
- Committee members were able to ask questions about the changes, as well as requesting updates from OBR.
- Updates on the progress of the initiative will be provided to the committee as they become available.

Ohio Technical Center Standardized Transcript

- An update was provided to committee members around the progress of the standardized transcript for Ohio Technical Centers. Members were shown a mock-up of the transcript from Apollo Career Center, along with a plan to work with Rhodes State on the higher education side for acceptance.
- As we move forward with the transcript, we hope to include additional OTC's and higher education institutions.

Reverse Transfer

- Committee members were updated by Calista Smith on the accomplishments of the Reverse Transfer initiative. Monthly meetings will continue to be held, with matters such as transcript

exchange, coordination of efforts between college & universities, and enrollments to be topics of discussion.

- A contract with the National Student Clearinghouse (NSC) to pull an eligibility list will run through 2017.
- A list comparison will be done between NSC and HEI to analyze any discrepancies in the data provided.