



## Program Improvement Consultation Plan (PICP) Process

### Definition

The PICP is a prescriptive continuous improvement tool resulting from a collaborative process designed to assist local program administrators as they examine data and select and implement strategies for program improvement.

### Objectives

The primary objectives of the PICP are: 1) to identify program goals, strategies, resources and tools to support successful program improvement and 2) to assist programs in analyzing data and performing a gap analysis to identify program improvement efforts.

### Assistance

The Aspire Program Managers will consult with programs to assist in the development and implementation of the plan. Here are some examples of assistance.

**Program Managers** can assist programs by providing the following consultative and technical assistance supports:

- assist with deciding which data to include in needs assessment
- assist with reviewing gaps in performance that will drive goal setting
- review of program administration challenges and barriers
- set policy expectations
- assist with selecting strategies and solutions
- provide oversight of accountability measures

### Benefits

The PICP is a process for analyzing program data, supports, and resources in order to make informed program level decisions. The PICP process is also designed to give programs opportunities to network and learn from other program administrators as part of a community of practice by sharing best practices, identifying similar solutions/strategies, and establishing program supports essential to continuous improvement.

### Results

The expected result of the PICP process is a focused plan that includes one or more program goals and related strategies and action steps that contribute to program improvement.

### Submission and Check-in Process

Once the initial PICP form is completed, please submit the form to [AspireGrants@highered.ohio.gov](mailto:AspireGrants@highered.ohio.gov). Your program manager will schedule quarterly check-ins to review program progress towards the outlined goals and review current fiscal year data.

**NOTE: The assistance provided through the PICP implementation from Program Managers and PDN staff is intended to provide a framework for identifying solutions and supports through collaboration. Recommendations made in the planning stages are open for discussion and review.**