Change in Interpretation of Service Qualifying for Post 9/11 GI Bill (PGIB) and Transfer of Education Benefits (TEB) Now Includes Active Duty Training (ADT), Active Duty Special Work (ADSW), and Active Duty Operational Support-Reserve Component (ADOS-RC)

...Issued:[2/10/2017 3:01:39 PM]...


B. AR 621-202 (Army Educational Incentives and Entitlements), 08 Mar 16.


D. Title 38, United States Code.

1. This message will expire 01 Mar 18. The procedures will remain in effect until superseded or rescinded.

2. General Information: Beginning 1 Oct 16, the U.S. Army Human Resources Command (HRC) began counting ADT, ADSW and ADOS-RC performed after 10 Sep 01 as qualifying service for the PGIB and the TEB, because this service was performed pursuant to 10 USC 12301(d). Effective 1 Aug 09, HRC began counting active duty performed pursuant to 10 USC 688, 12301(a), 12301(d) Mobilization / Contingency / ADOS-AC / CO-ADOS-AC, 12301(g), 12302, and 12304, Regular Army and other equivalent regular services, and 32 USC 502(f) for Operation Noble Eagle (11 Sep 1-31 May 02) and Active Guard/Reserve (AGR) (state level) as qualifying service for PGIB and TEB, and will continue to count this service. In all cases, only qualifying service performed after 10 Sep 01 will count for PGIB and TEB.

3. ADT, ADSW, ADOS-RC Status: United States Army Reserve (USAR) Soldiers may review their ADT, ADSW, and ADOS-RC in the Reserve Component Manpower System
(RCMS) self-service site, https://selfservice.rcms.usar.army.mil/. Within the RCMS self-service site, the USAR Soldier should select the 'My Soldier Data' and the Active Duty Tour Tab. Only qualifying days for school training, special training, branch officers basic course, and officer initial military training are calculated for 12301(d) for ADT, ADSW, and ADOS-RC performed after 10 Sep 01. Another option to review their ADT, ADSW, and ADOS-RC is for USAR Soldiers to contact their Unit Administrator (UA), S-1, or Reserve Personnel Administration Center (RPAC) who has access to the RCMS site (different from the RCMS self-service site), https://rcms.usar.army.mil/. Within RCMS, the UA, S-1, or RPAC should click on the Mobilization tab, ADOS tab, and the Soldier's AD Tour History tab, insert SSN and current date, and click on submit. Again, only qualifying days as listed above will count.

4. RCMS ADOS Table: Soldiers and Veterans will not provide orders to the HRC Education Incentives Team since all active duty performed and validated against the Defense Finance and Accounting Service Pay File will reflect in the RCMS ADOS table. The HRC Education Incentives Team cannot validate ADT, ADSW, and/or ADOS-RC orders, but will use the RCMS ADOS table to determine ADT, ADSW, and ADOS-RC qualifying days served after 10 Sep 01.

5. Additional Qualifying Service: Soldiers and Veterans claiming to have served more ADT, ADSW, and ADOS-RC after 10 Sep 01 than documented in the RCMS ADOS table will submit their orders and pay account documentation for review/update to one of the following based on status:

   a. Troop Program Unit Status: UA, S-1, or RPAC.

   b. Enlisted Individual Ready Reserve (IRR)/Individual Mobilization Augmentee (IMA)/Retired Reserve Status: usarmy.knox.hrc.mbx.epmd-pab-irr-ima-ret@mail.mil or 502-613-5977.

   c. Enlisted AGR Status: usarmy.knox.hrc.mbx.epmd-pab-agr@mail.mil or 502-613-5964.

   d. Officer IRR/IMA/AGR/Retired Reserve Status: usarmy.knox.hrc.mbx.opmd/ldd-pabt@mail.mil or 502-613-6727.

   e. Officer Health Services IRR/AGR Status: usarmy.knox.hrc.mbx.opmd-hs-psb@mail.mil or 502-613-6846.

   f. Officer Health Services IMA Status: usarmy.knox.hrc.mbx.opmd-hs-psb@mail.mil or 502-613-6846.

   g. Discharged Veteran Status: usarmy.knox.hrc.mbx.tagd_ask-hrc@mail.mil or 1-800-army-hrc or 1-800-276-9472.
h. All Categories Age 59 or Older Status: usarmy.knox.hrc.mbx.tagd_ask-hrc@mail.mil or 502-613-8950.

6. Transfer of Education Benefits Requests Submitted After 30 Sep 16: USAR Soldiers with at least 90 days of Post 9/11 GI Bill qualifying service, including ADT, ADSW, and/or ADOS-RC, after 10 Sep 01 may submit a TEB request via https://www.dmdc.osd.mil/milconnect or http://milconnect.dmdc.mil. USAR Soldiers must have four years from the TEB request date remaining in service.

7. TEB Requests Submitted Before 1 Oct 16: USAR Soldiers who submitted TEB requests before 1 Oct 16 and were rejected only due to having less than 90 days of PGiB qualifying service will have their TEB requests reviewed again by the HRC Education Incentives Team. Following a review, the HRC Education Incentives Team will contact the Soldier/Veteran to inform them of a change from “rejected” to “approved” status (Soldier/Veteran has at least 90 qualifying days) or whether the TEB request will continue to remain in a “rejected” status (Soldier/Veteran has less than 90 qualifying days). If their TEB request was rejected for other reasons (i.e., has less than six years’ service, insufficient retainability, Negative Action Flag), the TEB request will not be reviewed.

8. TEB Obligation End Dates (OED). The TEB OED will be adjusted by the HRC Education Incentives Team for TEB requests approved in paragraph 7. The TEB OED will be calculated from the TEB request date for the approved request.

9. TEB Announcements: Continue checking the HRC GI Bill website, under the Adjutant General/ACED/GI BILL Program/ for TEB announcements: https://www.hrc.army.mil/content/the%20post%20911%20gi%20bill.

10. Point of Contact: U.S. Army Human Resources Command, Education Incentives Section, 1-800-872-8272; Email: usarmy.knox.hrc.mbx.tagd-post911gibill@mail.mil.