



John R. Kasich, Governor
Jim Petro, Chancellor

University System of Ohio
Board of Regents



John R. Kasich, Governor
Thomas N. Moe, Director

Department of
Veterans Services

August 31, 2012

Dear University & College Presidents,

We would like to bring to your attention a matter that may be affecting the Post 9/11 G.I. Bill Education Benefits of some of the student veterans enrolled at your institution.

The U.S. Department of Veterans Affairs encountered a system problem while transferring electronic records between regional offices, which caused a temporary loss of a number of eligibility certifications. These records pertained to Ohio and West Virginia veterans with pending enrollments received between July 24 and August 9. While the VA expects to have the issue resolved at some point, we ask that you allow the affected student veterans at your school to continue with their course schedules and regular enrollment despite the temporary delay in the issuance of Post 9/11 GI Bill benefits. The affected student veterans need to be held harmless in this situation with respect to monies to be paid to the school for education benefits, and we encourage you to be proactive in your identification of these student veterans, and be willing to rectify matters after the fact in cases where the student veteran may have been dropped due to non-payment.

Since we don't know the number of affected students, we ask that each institution work with its appropriate internal departments within your institution to identify these students and return an approximate number of impacted students to the Ohio Board of Regents by close of business on Tuesday, September 4, 2012. Please report this estimate to Eli Faes at efaes@regents.state.oh.us.

We strongly value the commitment and sacrifice that our student veterans have shown in their service to our country, and every measure needs to be taken to ensure that their pursuit of a higher education at our institutions is as seamless and beneficial to their educational endeavors as possible.

Please feel free to contact Rob Breeckner at the Ohio Department of Veterans Services at 614-466-9287 and Eli Faes at the Ohio Board of Regents at 614-728-8856 with any concerns that you might have. Thank you for your understanding and commitment to our student veterans, an appreciation that they richly deserve.

With the highest regard,

Jim Petro
Chancellor, Ohio Board of Regents

Colonel Thomas N. Moe
Director, Ohio Department of Veterans Services